

# TINSMITHS

## Tinsmiths Returns Form

Order Number:	Date:
Customer Name:	Delivery Address:
Contact Email:	Contact Telephone:
PRODUCT	REASON FOR RETURN

Please check your order for damage on delivery. Please report any damages or shortages within 48 hours of receipt to [customerservice@tinsmiths.co.uk](mailto:customerservice@tinsmiths.co.uk)

### To Return an Item:

- Register your return by emailing [customerservice@tinsmiths.co.uk](mailto:customerservice@tinsmiths.co.uk) or telephoning 01531 632083
- Pack and return your item in its original unused condition in the original product packaging. Ensure that any product instructions and fixings provided are included.
- You must include a completed returns form.
- Cut lengths of fabric are not returnable.
- Please ensure that any items you wish to return are back with us within 28 days of receipt of goods. No refunds will be made after this time.

Send your return to:

**Tinsmiths Returns**  
**Unit 1 Little Marcle Road Industrial Estate**  
**Little Marcle Road**  
**Ledbury**  
**Herefordshire**  
**HR8 2DR**

Refunds will be made after inspection of goods and within 5 working days of receipt here at Tinsmiths. A refund receipt will be posted to you.